NSSE 2014 (The National Survey of Student Engagement)

The University of Tennessee, Knoxville Observations

Office of Institutional Research and Assessment November 2014

The National Survey of Student Engagement is a survey of first year and senior students focusing on what students and their institutions do to foster engagement on campus. The survey has been administered since 2000 and over 1574 institutions have participated in that time. NSSE provides a lot of information, 86 items along with over 19 demographic questions. In order to facilitate an easier understanding of all that data, NSSE developed "Benchmarks" in 2001 which transitioned into "Engagement Indicators" with a revised version of the survey in 2013. Benchmarks gave institutions an easier way to report the data to interested parties on their campuses, but as NSSE's understanding of student engagement grew, the researchers behind the survey determined that there was a better way to categorize the data and Engagement Indicators made their debut. Engagement Indicators may be an improvement over Benchmarks, but institutions have found it difficult to compare data from the old era with that of the new.

One thing that has remained constant over the course of the existence of NSSE is that the survey is designed to look at *what students do* as well as *what institutions do* to create an environment where student engagement occurs. This study takes the questions from the revised NSSE survey and separates them into three categories: 1) items looking at what students do when it comes to ideal engagement practices, 2) items examining what institutions do to promote ideal engagement practices, and 3) items that look at practices that require involvement on the part of both the student and the institution.

The reason for this approach is that the University of Tennessee, Knoxville has participated in the NSSE for several years and it has been a challenge to figure out exactly how to use the data. Questions were raised about the survey items that make up the benchmarks and engagement indicators, and whether or not those were a good measure of what was happening at UTK. Many groups on campus use selected individual items that pertain to their objectives, but there wasn't an effective way to consider all of the items on the survey. This method helps condense the 86 items into the three categories noted above and narrows the focus on where issues with student engagement occur and which part of the equation contributes to good (or bad) engagement practices.

NSSE compares an individual institution's mean scores with those of our Carnegie class of institutions (Research I institutions). Items where the differences between those mean scores are larger than would be expected by chance are noted as statistically significant.¹ When NSSE identifies an institution's score that is statistically significant, an *effect size* is then calculated. According to NSSE, the "effect size indicates practical significance" when statistical significance has been established. An effect size of .2 is considered small, .5 is moderate and .8 is large. All of the effect sizes for UTK items hover around .2, which means that the practical significance of the differences is small.

A note on how NSSE is administered

NSSE administers the survey based on a population file submitted by the institution, and offers to send it to either a sample of students or to all eligible students. For the past three administrations, UTK has elected to do the census of all first year and senior students. The response rate for the census administration has been low (10% for first year students, 14% for seniors). However, the frequencies and means have remained close to those for years when a sample was used and the response rate was higher. The demographic breakdown of NSSE respondents for the 2014 survey is below:

¹ NSSE calculates statistical significance at three levels (p<.05, p<.01 and p<.001). For the purposes of this review, any item where the mean differences were determined to be statistically significant was included, regardless of the level of significance.

	First-	year	Ser	nior
	Respondent %	Population %	Respondent %	Population %
Female	64	49	55	48
Male	36	51	45	52
Race/ethnicity				
Asian	4	4	5	4
Black or African American	8	8	5	7
Hispanic or Latino	3	3	2	3
White	80	80	82	81
Two or more races/ethicities	3	3	3	3
Unknown	2	2	2	2

Let's take a look at the data for first year students:

First Year Students

What Students Do:

There are forty six items looking at effective engagement practices of students, and first year students at the University of Tennessee compare favorably to peers at similar schools. Below are the items where there was a statistically significant difference between first year students at UTK and those at other participating Research I institutions:

First year students engage in the following behaviors significantly <u>more than</u> peers at similar institutions:

- Asking questions
- Attending an art exhibit or other arts
- Working with other students on course materials
- Giving course presentations
- Reaching conclusions based on their own analysis of numerical information
- Working for pay off campus

First year students rate the following items significantly **lower than** their peers at similar institutions:

- Coming to class without completing readings or assignments
- Spending time relaxing and socializing
- Time spent on assigned readings
- Opinion on entire experience at UT

What Institutions Do:

There are twenty-five items on the NSSE that look at specifically at what the institution does to encourage student engagement. First year students are also in line with their peers when it comes to their opinion of what the institution provides to help foster engagement. The gap between UTK and peers was noted as statistically significant for the following items:

Compared to peers at similar institutions, first year students rate UTK as an institution significantly **higher**:

• Providing feedback on a draft or work in progress

Compared to peers at similar institutions, first year students rate UTK as an institution significantly **lower**:

- Assigning papers between 6 and 10 pages (UTK assigns fewer of these papers than peer institutions)
- Assigning papers of 11 pages or more
- Providing support for their overall well-being (recreation, health care, counseling, etc.)
- Helping manage non-academic responsibilities (work, family, etc.)

What Students and the Institution Do:

There are nineteen items that cannot be attributed specifically to the student or the institution. These questions ask about interactions between students and the institution. The institution must offer an opportunity or experience and the student must participate in that offering.

First year students at UTK rate the following student/institution interactions significantly <u>higher</u> than their peers at similar institutions:

- Talking about career plans with a faculty member
- Discussing academic performance with a faculty member
- Satisfaction with their interactions with academic advisor

First year students at UTK rate the following student/institution interactions significantly <u>lower</u> than their peers at similar institutions:

- Acquiring job or work related knowledge and skills
- Developing or clarifying a personal code of values and ethics

In summary, UTK is very similar to other Carnegie I institutions when it comes to student engagement and first year students. Our students do a lot of the same things students at peers do, what the institution offers is similar to that of equivalent institutions, the student/institution does not fall outside the range of what other NSSE participants are doing. When differences cannot be attributed simply to chance and are deemed statistically significant, it can be determined from the effect size that the practical significance of those differences is small. Administrators and faculty may want to take a look at a few areas, *but for the most part UTK is doing a good job with first year students*.

Seniors

Before we dig into what the data tell us about seniors it is important to point out something that can seem counterintuitive. *Seniors will be less engaged than first year students*. While they may have been exposed to many more practices and opportunities that would encourage student engagement, they are at the end of their undergraduate academic careers. Their group of friends is set, they are taking the most specialized courses for their majors, they are more concerned with what will happen next rather than what happened in the previous four or five years. NSSE does not measure the process of student engagement from freshman to senior. Comparing senior responses to those of first year students is not very informative.

What Students Do:

Senior students engage in the following behaviors significantly more than peers at similar institutions:

- Participating in a learning community or other formal program
- Working with faculty member on a research project

• Working for pay off campus

Senior year students rate the following items significantly **lower than** their peers at similar institutions:

- Preparing two or more drafts of a paper or assignment
- Having discussions with people from a race or ethnicity different from their own
- Having discussions with people from an economic background different from their own
- Having discussions with people who have religious beliefs different from their own
- The amount of time they spend preparing for class
- The amount of time they spend participating in co-curricular activities
- Opinion on entire educational experience at UTK
- Opinion on starting again at UTK

What Institutions Do:

Compared to peers at similar institutions, senior students rate UTK as an institution significantly **above**:

• Assigned papers of up to 5 pages

Compared to peers at similar institutions, first year students rate UTK as an institution significantly **below**:

- Providing support to help students succeed academically
- Using learning support services
- Providing support for their overall well-being (recreation, health care, counseling, etc.)
- Helping manage non-academic responsibilities (work, family)

What Students and Institutions Do:

Seniors at UTK rate the following student/institution interactions significantly <u>higher</u> than their peers at similar institutions:

- Talking about career plans with a faculty member
- Working with a faculty member on activities other than coursework
- Discussing course topics, ideals, or concepts with faculty members outside of class

Seniors at UTK rate the following student/institution interactions significantly <u>lower</u> than their peers at similar institutions:

- Interaction with administrative staff and offices (registrar, financial aid, etc.)
- Writing clearly and effectively
- Thinking critically and analytically
- Analyzing numerical and statistical information
- Working effectively with others
- Developing or clarifying a personal code of values and ethics
- Understanding people of different backgrounds
- Solving complex real-world problems
- Being an informed and active citizen

Once again, it is important to note that while all of the effect sizes for the items noted above are around the .2 figure that indicates a small practical effect size, there are some trends here that deserve a closer look. On the plus side, we can see that our students feel comfortable interacting with faculty, and that prior focus on learning communities and undergraduate research are paying dividends.

However, there are ten items that ask students how their experience at UTK has "contributed to your knowledge, skills, and personal development" in those areas. Our seniors rated their interactions lower than students at similar institutions at a statistically significant level in eight of the ten items in this cluster of variables. These items make up the majority of the category looking at student/institution interaction (those that require opportunities offered by the institution and taken by the student). Perhaps most troubling is that these items, (writing well, thinking critically and analytically, working effectively with others, developing a code of ethics, understanding people of different backgrounds, solving complex problems, being an informed citizen) are the hallmarks of a successful college education.

NSSE Year		2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2014
Writing clearly and effectively	SR	2.8	2.8	2.8	2.8	2.9	2.9	2.9	3.0	3.0	2.9	3.0	2.8
Speaking clearly and effectively	SR	2.7	2.8	2.7	2.7	2.9	2.8	2.7	2.8	2.9	2.9	2.8	2.8
Thinking critically and analytically	SR	3.1	3.2	3.2	3.2	3.2	3.3	3.2	3.3	3.3	3.3	3.3	3.2
Analyzing quantitative problems (rewritten for 2013 as "Analyzing numerical and statistical information")	SR	2.8	2.9	2.8	2.7	3.0	3.0	2.9	3.0	3.0	3.0	3.0	2.9
Acquiring job or work-related knowledge and skills	SR	2.9	2.9	2.9	2.9	2.9	3.0	2.9	2.9	2.9	3.0	2.9	2.8
Working effectively with others	SR	3.0	3.1	2.9	3.0	3.0	3.1	3.0	3.1	3.1	3.1	3.1	2.9
Developing a personal code of values and ethics (rewritten for 2013 as "Developing or clarifying a personal code of values and ethics")	SR	2.5	2.5	2.4	2.3	2.4	2.4	2.4	2.5	2.4	2.5	2.5	2.5
Understanding people of other racial and ethnic backgrounds (rewritten for 2013 as "Understading people of other backgrounds: racial/ethnic, political, religious, nationality, etc.)	SR	2.5	2.5	2.3	2.3	2.4	2.4	2.4	2.4	2.5	2.5	2.4	2.5
Solving complex real-world problems	SR		2.6	2.5	2.5	2.6	2.7	2.6	2.6	2.7	2.7	2.7	2.6
Being an informed and active citizen (new in 2013)													2.5

The effect sizes for these items do fall in the small range, but many of these have shown up time and again over the history of the NSSE survey²:

Something is happening with seniors at UTK, and while NSSE can screen issues with engagement, it cannot be used as a diagnostic tool to determine where the problem is. Further research into the issue is warranted if it is determined that this is an area worth pursuing. Action on issues such as advising, learning communities and the first year experience have been reflected in subsequent administrations of NSSE and it may be possible to see progress here as well.

² Items shaded in green indicate scores where the difference between UTK seniors and seniors at other Research I institutions were determined to be statistically significant. As noted before, any item where the mean differences were determined to be statistically significant was included, regardless of the level of significance

Appendix A

NSSE Items relating to

"What Students Do"



What Student	s Do					First-	Yea	r <mark>Students</mark>						Sen	niors		
				Frequen	cy Di	stributio	ns ^a	Statistical	Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Comparis	sons ^b
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class	UT Knoxvi	lle	Carnegie Cl	lass	UT Knoxville	Carnegie	e Class
Item wording or description	Variable name ^c	Values	^d Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
. During the current s	chool year, abou	t how	often have you do	ne the followin	ng?												
a. Asked questions or	askquest	1	Never	19	4	1,618	5				27	4	1,628	3			
contributed to course		2	Sometimes	187	35	13,888	39				189	28	14,480	30			
discussions in other		3	Often	173	35	12,293	34	2.8	2.7 *	.11	197	29	15,816	32	3.0	3.0	.03
ways		4	Very often	124	26	7,803	22		Δ		257	38	17,493	35			
			Total	503	100	35,602	100				670	100	49,417	100			
b. Prepared two or more	drafts	1	Never	98	21	6,690	20				222	33	12,129	25			
drafts of a paper or		2	Sometimes	179	36	12,431	36				237	36	17,990	36			
assignment before turning it in		3	Often	134	27	10,072	28	2.4	2.4	02	121	18	11,431	23	2.1	2.3 ***	·17
turning it in		4	Very often	86	16	6,261	16				91	13	7,640	15		V	
			Total	497	100	35,454	100				671	100	49,190	100			
c. Come to class without	unpreparedr	1	Very often	40	8	2,069	6			<u> </u>	59	9	3,752	8			
completing readings or	(Reverse-coded	2	Often	77	16	5,546	16				134	20	8,702	18			
assignments	version of	3	Sometimes	293	59	20,496	58	2.8	2.9 *	11	365	55	27,493	56	2.8	2.8 *	08
	unprepared	4	Never	88	16	7,243	20				111	16	9,142	18		V	
	created by NSSE.)		Total	498	100	35,354	100				669	100	49,089	100			
d. Attended an art	attendart	1	Never	169	36	13,597	38				280	42	20,186	41			
exhibit, play or other		2	Sometimes	199	39	14,051	40				263	39	19,168	39			
arts performance		3	Often	73	15	4,981	14	2.0	1.9 *	.09	74	11	6,056	12	1.8	1.8	02
(dance, music, etc.)		4	Very often	50	10	2,573	7		Δ		51	7	3,551	7			
			Total	491	100	35,202	100				668	100	48,961	100			
e. Asked another student	CLaskhelp	1	Never	36	7	2,236	7				78	12	5,595	12			
to help you understand		2	Sometimes	191	38	13,294	38				315	47	21,176	43			
course material		3	Often	159	32	12,523	35	2.7	2.7	.01	168	25	14,334	29	2.4	2.5	05
		4	Very often	108	22	7,104	20				102	15	7,774	16			
			Total	494	100	35,157	100				663	100	48,879	100			
f. Explained course	CLexplain	1	Never	13	3	1,050	3				18	3	1,921	4			
material to one or	-	2	Sometimes	177	37	12,373	36				239	37	17,051	35			
more students		3	Often	177	37	13,853	41	2.8	2.8	.02	250	39	18,434	39	2.8	2.8	01
		4	Very often	107	23	7,073	21				133	21	10,573	22			
			Total	474	100	34,349	100				640	100	47,979	100			



What Students	Do					First-	Yea	r Students						Sen	niors		
				Frequen	cy Di	istributio	ns ^a	Statistical (Comparis	ons ^b	Frequen	cy D	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegie	Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class
Item wording	Variable									Effect							Effect
or description	name ^c		^d Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
g. Prepared for exams by	CLstudy	1	Never	55	12	3,707	11				108	17	7,333	15			
discussing or working through course		2	Sometimes	162	33	12,079	35				239	37	17,222	36			
material with other		3	Often	135	28	10,879	31	2.7	2.6	.06	161	26	13,368	28	2.5	2.5	05
students		4	Very often	122	27	7,704	22				129	20	10,036	21			
			Total	474	100	34,369	100				637	100	47,959	100			
h. Worked with other	CLproject	1	Never	20	5	2,455	7				41	7	2,765	6			
students on course		2	Sometimes	172	36	13,784	41				184	29	13,973	29			
projects or assignments		3	Often	175	37	11,753	34	2.8	2.6 ***	.17	211	34	16,375	34	2.9	2.9	01
assignments		4	Very often	102	22	6,229	18		Δ		198	31	14,784	31			
			Total	469	100	34,221	100				634	100	47,897	100			
i. Gave a course	present	1	Never	73	17	8,402	25				61	10	5,863	12			
presentation		2	Sometimes	208	44	16,337	48				243	39	17,765	38			
		3	Often	130	28	6,712	19	2.3	2.1 ***	.30	186	30	14,354	30	2.6	2.6	.07
		4	Very often	58	12	2,582	7				139	22	9,687	20			
			Total	469	100	34,033	100				629	100	47,669	100			
2. During the current scl	hool year, abo	out how	often have you do	ne the followin	ng?												
a. Combined ideas from	RIintegrate	1	Never	25	6	1,857	6				15	2	1,214	3			
different courses when		2	Sometimes	176	39	12,959	39				149	24	11,584	25			
completing		3	Often	155	36	12,278	37	2.7	2.7	.00	252	41	18,692	40	3.0	3.0	.02
assignments		4	Very often	84	19	6,317	19		2	100	204	33	15,473	33		510	102
			Total	440	100	33,411	100				620	100	46,963	100			
b. Connected your	RIsocietal	1	Never	33	8	2,844	9				48	8	3,187	7			
learning to societal		2	Sometimes	183	43	13,274	41				188	31	14,828	32			
problems or issues		3	Often	151	33	11,385	34	2.6	2.6	01	222	36	16,293	35	2.8	2.8	02
		4	Very often	66	16	5.447	16		2.0	.01	151	24	12,108	26		2.0	.02
		-	Total	433	100	32,950	100				609	100	46,416	100			
			10141	433	100	52,930	100				009	100	40,410	100			



What Students	Do					First-	Yeai	r Students						Sen	niors		
				Frequen	cy Di	istributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Compari	sons ^b
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class	UT Knoxvi	lle	Carnegie Cl	lass	UT Knoxville	Carnegi	e Class
Item wording or description c. Included diverse	Variable name ^c RIdiverse	Values ^a 1	Response options Never	Count 45	% 11	Count 3,642	% 12	Mean	Mean	Effect size ^e	Count 80	% 14	Count 6,557	% 15	Mean	Mean	Effect size ^e
perspectives (political, religious, racial/ethnic,	i i i i i i i i i i i i i i i i i i i	2	Sometimes	188	43	13,700	42				210	35	16,582	36			
gender, etc.) in course discussions or assignments		3 4	Often Very often	139 60	31 14	10,576 5,025	32 15	2.5	2.5	02	181 136	30 21	13,437 9,825	29 20	2.6	2.5	.05
d. Examined the	RIownview	1	Total	432 24	100	32,943	100				607	100	46,401	100			
strengths and weaknesses of your own views on a topic or issue	Klownview	2 3 4	Sometimes Often Very often	24 151 184 74	35 42 17	11,381 13,551 6,072	34 41 19	2.7	2.7	04	173 239 156	28 40 25	14,891 18,171 10,705	32 39 23	2.8	2.8	.04
e. Tried to better	RIperspect	1	Total Never	433	100	32,844	100				610	100	46,323	100			
understand someone else's views by imagining how an	1 1 1	2 3	Sometimes Often	131 174	31 39	10,552 13,663	32 41	2.8	2.8	01	176 224	29 38	13,134 18,784	29 40	2.9	2.9	.02
issue looks from his or her perspective		4	Very often Total	101 427	24 100	7,301 32,808	22 100	2.0	2.8	01	180 607	29 100	12,379 46,191	26 100	<u> </u>	2.9	.02
f. Learned something that changed the way you understand an issue or concept	RInewview	1 2 3 4	Never Sometimes Often Very often Total	16 137 188 85 426	4 32 44 19 100	975 10,698 13,804 7,189 32,666	3 33 42 21 100	2.8	2.8	04	22 193 230 158 603	4 32 38 26 100	1,012 13,236 19,422 12,385 46,055	2 29 42 26 100	2.9	2.9	08
g. Connected ideas from your courses to your prior experiences and knowledge	RIconnect	1 2 3 4	Never Sometimes Often Very often Total	10 87 201 124 422	3 21 47 29 100	471 7,024 14,814 10,188 32,497	2 22 45 31 100	3.0	3.1	05	9 106 238 247 600	2 18 40 41 100	515 7,239 19,549 18,491 45,794	1 16 43 40 100	3.2	3.2	02



What Students	Do					First-	Year	^r Students						Sen	iors		
				Frequen	cy Di	stributio	ns ^a	Statistical (Comparis	sons ^b	Frequen	cy Di	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegie	e Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class
Item wording	Variable									Effect							Effect
or description	name ^c		^d Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
6. During the current sc	•	ut how	•		0												
a. Reached conclusions	QRconclude	1	Never	38	8	3,853	11				72	12	5,730	12			
based on your own analysis of numerical		2	Sometimes	142	33	11,070	34	. –			190	32	14,353	31	. –		
information (numbers,		3	Often	139	36	11,371	36	2.7	2.6 *	.10	181	31	14,852	33	2.7	2.7	.01
graphs, statistics, etc.)		4	Very often	90	23	6,035	19		Δ		150	26	10,766	24			
			Total	409	100	32,329	100				593	100	45,701	100			
b. Used numerical	QRproblem	1	Never	77	18	6,905	21				110	18	8,963	19			
information to		2	Sometimes	177	43	12,856	40				212	36	16,385	36			
examine a real-world problem or issue		3	Often	98	24	8,654	27	2.4	2.3	.05	157	27	12,260	27	2.5	2.4	.03
(unemployment,		4	Very often	57	15	3,839	12				111	19	8,017	18			
climate change, public			Total	409	100	32,254	100				590	100	45,625	100			
health, etc.)																	
c. Evaluated what others	ORevaluate	1	Never	74	18	6,067	18				98	17	7,403	16			
have concluded from		2	Sometimes	176	42	13,329	42				210	36	16,717	37			
numerical information		3	Often	108	28	9,144	29	2.3	2.3	.01	179	31	13,567	30	2.5	2.5	02
		4	Very often	48	12	3,585	11				99	17	7,781	18			
			Total	406	100	32,125	100				586	100	45,468	100			
8. During the current sc	hool vear, abo	ut how	often have vou had	l discussions v	with p	eople from (the foll	owing groups?									
a. People of a race or	DDrace	1	Never	9	3	1,081	4	00 1			17	3	1,735	4			
ethnicity other than		2	Sometimes	89	24	6,502	22				156	28	9,344	22			
your own		3	Often	110	29	8,914	30	3.1	3.1	.01	171	32	11,961	28	3.0	3.2 **	*16
		4	Very often	166	44	13,710	44	0.1	5.1	.01	207	37	20,150	47	0.0	▼	10
		·	Total	374	100	30,207	100				551	100	43,190	100		v	
b. People from an	DDeconomic	1	Never	9	3	988	3				20	3	1,539	4			
economic background		2	Sometimes	73	19	6,398	22				129	24	8,978	21			
other than your own		2	Often	129	34	10,189	34	3.2	3.1	.08	200	37	13,976	32	3.1	3.1 **	11
		4			54 44	12,548	54 41	3.4	3.1	.08			<i>,</i>		5.1		11
		4	Very often	161		,					201	36	18,607	43		∇	
			Total	372	100	30,123	100				550	100	43,100	100			



What Students	Do					First-	Yeai	r Students						Sen	niors		
				Frequen	cy Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical (Comparis	sons ^b
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	ie Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegie	e Class
Item wording	Variable									Effect							Effect
or description	name ^c	Values	¹ Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
c. People with religious	DDreligion	1	Never	16	5	1,277	4				29	5	1,893	4			
beliefs other than your		2	Sometimes	82	22	6,477	22				127	24	9,046	21			
own		3	Often	112	30	9,232	31	3.1	3.1	.00	176	32	12,906	30	3.0	3.1 *	10
		4	Very often	159	44	13,093	43				218	39	19,116	44		∇	
			Total	369	100	30,079	100				550	100	42,961	100			
d. People with political	DDpolitical	1	Never	11	4	1,472	5				22	4	1,942	5			
views other than your		2	Sometimes	80	21	6,785	23				111	20	9,363	22			
own		3	Often	120	32	9,479	32	3.1	3.1	.07	188	35	13,336	31	3.1	3.1	.01
		4	Very often	158	43	12,214	41				228	41	18,140	42			
			Total	369	100	29,950	100				549	100	42,781	100			
9. During the current sc	hool vear, abo	ut how	often have vou dou	ne the followir	19?												
a. Identified key	LSreading	1	Never	8	2	487	2				14	3	977	2			
information from	8	2	Sometimes	82	22	5,586	19				92	17	7,290	17			
reading assignments		3	Often	149	41	13,037	44	3.1	3.1	06	227	42	16,528	39	3.2	3.2	04
		4	Very often	149	34	10,924	35	5.1	5.1	00	213	38	18,182	42	3.4	5.2	04
		4	Total	371	100	30,034	100				546	100	42,977	100			
b. Reviewed your notes	LSnotes	1	Never	15	5	1,536	5				49	9	3,635	9			
after class	LShotes	2	Sometimes	111	32	9,471	32				190	35	13,890	33			
		2			32	,	32	2.0					13,890		2.7		
			Often	124		9,945		2.9	2.9	.03	162	30	,	30	2.7	2.8	05
		4	Very often	121	31	8,984	29				145	26	12,668	29			
			Total	371	100	29,936	100				546	100	42,871	100			
c. Summarized what you	LSsummary	1	Never	24	7	1,974	7				44	8	3,272	8			
learned in class or from course materials		2	Sometimes	115	32	9,476	33				153	28	13,031	31			
nom course materials		3	Often	127	35	10,517	35	2.8	2.8	.01	191	35	14,237	33	2.8	2.8	.05
		4	Very often	99	26	7,672	25				159	29	11,895	27			
			Total	365	100	29,639	100				547	100	42,435	100			



What Students	s Do				First-	Yeai	^r Students						Sen	iors		
			Frequen	cy Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequenc	y D	istributio	ns ^a	Statistical (Compari	sons ^b
			UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class	UT Knoxvil	le	Carnegie C	lass	UT Knoxville	Carnegi	e Class
Item wording or description	Variable name ^c	Values ^d Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
· · · · · · · · · · · · · · · · · · ·		ne or do you plan to do b				70	Weun	weun	5120	Count	70	Count	70	Mean	Weun	5120
a. Participate in an	intern	Have not decided	39	11	2,351	8				39	8	2,679	6			
internship, co-op, field	(Means indicate	Do not plan to do	7	2	861	3				96	18	6,762	16			
experience, student	the percentage	Plan to do	287	77	23,933	79	10%	9%	.02	121	23	9,517	22	52%	55%	06
teaching, or clinical placement	who responded	Done or in progress	34	10	2,811	9				282	52	23,884	55			
placement	"Done or in progress.")	Total	367	100	29,956	100				538	100	42,842	100			
b. Hold a formal	leader	Have not decided	101	27	7,430	25				46	9	3,532	8			
leadership role in a	(Means indicate	Do not plan to do	74	22	5,446	19				257	48	18,519	44			
student organization or group	the percentage	Plan to do	137	37	13,041	42	14%	13%	.02	33	6	3,097	7	37%	41%	08
group	who responded	Done or in progress	53	14	3,944	13				203	37	17,603	41			
	"Done or in progress.")	Total	365	100	29,861	100				539	100	42,751	100			
c. Participate in a	learncom	Have not decided	107	29	7,900	27				38	7	4,111	9			
learning community or	(Means indicate	Do not plan to do	130	37	9,046	31				306	58	24,504	58			
some other formal program where groups	the percentage	Plan to do	62	17	6,888	23	18%	19%	04	32	6	3,133	7	29%	26% *	.09
of students take two or	who responded	Done or in progress	65	18	5,977	19				160	29	10,927	26		Δ	
more classes together	"Done or in progress.")	Total	364	100	29,811	100				536	100	42,675	100			
d. Participate in a study	abroad	Have not decided	93	26	7,381	25				48	9	4,163	10			
abroad program	(Means indicate	Do not plan to do	61	18	6,244	22				363	68	27,253	65			
	the percentage	Plan to do	192	52	14,908	48	5%	4%	.03	30	6	3,256	8	18%	18%	01
	who responded "Done or in	Done or in progress	19	5	1,266	4				97	18	7,972	18			
	progress.")	Total	365	100	29,799	100				538	100	42,644	100			
e. Work with a faculty	research	Have not decided	140	37	10,285	35				67	13	5,424	13			
member on a research	(Means indicate	Do not plan to do	78	21	5,751	19				219	40	19,456	45			
project	the percentage	Plan to do	132	37	11,857	40	4%	6%	09	69	13	5,474	13	34%	29% **	.12
	who responded	Done or in progress	15	4	1,767	6				181	34	12,077	29		Δ	
	"Done or in progress.")	Total	365	100	29,660	100				536	100	42,431	100			



What Student	s Do					First-	Yea	r Students						Sen	niors		
				Frequen	cy Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequence	cy D	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxvi	le	Carnegie Cl	ass	UT Knoxville	Carnegi	e Class	UT Knoxvil	lle	Carnegie Cl	ass	UT Knoxville	Carnegi	e Class
Item wording or description f. Complete a culminating senior	Variable name ^c capstone (Means indicate	Values	^d Response options Have not decided Do not plan to do	Count 132 37	% 36 11	Count 9,648 2,756	% 33 10	Mean	Mean	Effect size ^e	<i>Count</i> 53	% 10 29	<i>Count</i> 3,488	% 8 26	Mean	Mean	Effect size ^e
experience (capstone course, senior project or thesis, comprehensive exam, portfolio, etc.)	the percentage who responded "Done or in progress.")		Plan to do Done or in progress		52 2	2,730 16,492 780	55 3	2%	3%	07	92 236	29 17 44	9,425 18,411	20 22 43	44%	43%	.02
15. About how many h	ours do vou spei	ıd in a	Total	364 doing the fol	100	29,676	100				539	100	42,571	100			
a. Preparing for class (studying, reading, writing, doing homework or lab work, analyzing data, rehearsing, and other academic activities)	tmprephrs (Recoded version of tmprep created by NSSE. Values are estimated number of hours per week.)	0 3 13 18 23 28 33	0 hrs 1-5 hrs 6-10 hrs 11-15 hrs 16-20 hrs 21-25 hrs 26-30 hrs More than 30 hrs Total	2 32 73 75 73 41 23 18 337	1 9 21 22 12 7 6	133 2,856 5,839 6,055 5,329 3,520 1,973 2,161 27,866	1 11 21 22 19 12 7 8 100	15.4	15.6	02	2 75 126 96 85 61 18 41 504	0 15 24 19 17 12 3 8 100	163 5,139 8,929 7,969 6,928 4,574 2,770 3,869 40,341	0 13 22 20 17 11 7 10 100	14.5	15.5 * ⊽	11
 b. Participating in co- curricular activities (organizations, campus publications, student government, fraternity or sorority, intercollegiate or intramural sports, etc.) 	tmcocurrhrs (Recoded version of tmcocurr created by NSSE. Values are estimated number of hours per week.)	8 13	0 hrs 1-5 hrs 6-10 hrs 11-15 hrs 16-20 hrs 21-25 hrs 26-30 hrs More than 30 hrs Total	92 107 68 38 19 7 1 5 337	27 30 20 12 6 2 0 2 100	6,770 10,373 5,249 2,639 1,459 660 237 316 27,703	25 37 19 9 5 2 1 1 100	6.3	5.9	.06	204 160 65 32 25 9 2 6 503	41 32 13 6 5 2 0 1 100	14,281 12,883 6,085 3,182 1,865 879 389 550 40,114	36 32 15 8 5 2 1 1 100	4.6	5.3 * ⊽	10



What Student	s Do					First-	Yea	r Students						Ser	niors		
				Frequen	cy Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Compari	sons ^b
				UT Knoxv	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class
Item wording	Variable					0			0	Effect			U			Ū	Effect
or description	name ^c	Values	^d Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
c. Working for pay	tmworkonhrs	0	0 hrs	289	85	21,954	79				355	71	27,161	68			
on campus	(Recoded version	3	1-5 hrs	8	2	967	3				19	4	1,788	4			
	of tmworkon	8	6-10 hrs	14	4	2,088	7				45	9	3,646	9			
	created by NSSE.	13	11-15 hrs	12	4	1,528	6				31	6	3,111	8			
	Values are	18	16-20 hrs	10	3	817	3	2.0	2.4	08	26	5	2,620	7	4.0	4.3	04
	estimated number	23	21-25 hrs	2	1	256	1				9	2	884	2			
	of hours per	28	26-30 hrs	0	0	78	0				5	1	415	1			
	week.)	33	More than 30 hrs	4	1	121	1				10	2	529	1			
			Total	339	100	27,809	100				500	100	40,154	100			
d. Working for pay	tmworkoffhrs	0	0 hrs	250	75	21,691	78				235	48	20,639	52			
off campus		3	1-5 hrs	11	3	1,229	5				22	4	2,086	5			
	(Recoded version of tmworkoff	8	6-10 hrs	21	6	1,207	4				36	7	2,597	6			
	created by NSSE.	13	11-15 hrs	14	4	1,131	4				35	7	2,779	7			
	Values are	18	16-20 hrs	18	5	1,073	4	4.0	3.0 *	.13	59	12		8	10.3	9.1 *	.10
	estimated number	23	21-25 hrs	9	2	633	2		Δ		31	6	,	6	2010	Δ	
	of hours per	23	26-30 hrs	7	2	317	1		4		22	4	1,727	4		-	
	week.)	33	More than 30 hrs	, 9	2	317	1				61	12	4,295	11			
		55	Total	339	100	27,658	100				501	100	39,950	100			
Estimated number of	tmworkhrs		Total	339	100	27,038	100				501	100	39,930	100			
hours working for pay																	
	(Continuous							6.0	5.4	.06					14.2	13.2	.08
	variable created by NSSE)																
	Dy NSSE)																
e. Doing community	tmservicehrs	0	0 hrs	183	55	15,317	56				245	51	19,987	51			
service or volunteer		3	1-5 hrs	124	36	9,168	33				172	34	14,124	35			
work	(Recoded version of tmservice	8	6-10 hrs	11	4	1,555	6				48	9	3,064	7			
	created by NSSE.	13	11-15 hrs	7	2	707	3				14	3	1,268	3			
	Values are	13	16-20 hrs	6	2	389	1	2.3	2.3	01	5	1	731	2	2.9	2.8	.02
	estimated number	23	21-25 hrs	0	0	184	1	4.0	2.3	01	2	0	335	1	4.7	2.0	.02
	of hours per			1													
	week.)	28	26-30 hrs	0	0	64 72	0				1	0	139	0			
		33	More than 30 hrs	2	1	73	0				7	2	232	1			
			Total	334	100	27,457	100				494	100	39,880	100			



What Students	5 Do					First-	Yea	r Students						Sen	niors		
				Frequen	cy Di	istributio	ns ^a	Statistical (Comparis	ons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Compari	i sons ^b
				UT Knoxvi	lle	Carnegie Cl	ass	UT Knoxville	Carnegie	Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	ie Class
Item wording or description f. Relaxing and socializing (time with friends, video games, TV or videos, keeping up with friends online, etc.)	Variable name ^c tmrelaxhrs (Recoded version of tmrelax created by NSSE. Values are estimated number of hours per week.)	Values 0 3 8 13 18 23 28	 ⁴ Response options 0 hrs 1-5 hrs 6-10 hrs 11-15 hrs 16-20 hrs 21-25 hrs 26-30 hrs 	Count 6 83 73 89 39 12 19	% 24 20 27 12 4	Count 294 4,481 7,427 6,062 4,189 2,262 1,037	% 1 16 27 22 15 8 4	Mean 12.2	Mean 13.5 ** ▼	Effect size ^e 14	Count 14 123 137 90 59 30 19	% 3 24 28 18 12 6 4	Count 722 8,618 11,311 7,951 5,356 2,682 1,248	% 2 21 28 20 14 7 3	Mean 11.7	Mean 12.2	Effect size ^e 06
D		33	More than 30 hrs Total	15 336	4 100	1,844 27,596	7 100				26 498	6 100	2,107 39,995	6 100			
g. Providing care for dependents (children, parents, etc.)	tmcarehrs (Recoded version of tmcare created by NSSE. Values are estimated number of hours per week.)	0 3 8 13 18 23 28 33	0 hrs 1-5 hrs 6-10 hrs 11-15 hrs 16-20 hrs 21-25 hrs 26-30 hrs More than 30 hrs Total	278 22 11 9 6 1 0 7 334	84 6 3 2 0 0 2 100	22,924 2,221 917 591 394 186 102 192 27,527	83 8 3 2 1 1 0 1 100	1.9	1.6	.05	367 46 23 12 7 4 2 34 495	75 9 4 2 1 1 0 7	29,894 3,560 1,560 986 788 449 271 2,425 39,933	75 9 4 2 2 1 1 6 100	3.8	3.6	.02
h. Commuting to campus (driving, walking, etc.)	tmcommutehrs (Recoded version of tmcommute created by NSSE. Values are estimated number of hours per week.)	0 3 8 13 18 23 28 33	0 hrs 1-5 hrs 6-10 hrs 11-15 hrs 16-20 hrs 21-25 hrs 26-30 hrs More than 30 hrs Total	135 135 37 15 6 1 0 3 332	40 42 11 4 2 0 0 0 1 100	10,514 11,610 3,392 1,134 493 239 100 172 27,654	37 42 12 4 2 1 0 1 100	3.4	3.6	04	35 343 85 23 7 0 3 5 501	7 68 17 5 1 0 1 1 100	5,357 24,465 6,931 1,933 701 309 137 285 40,118	13 61 18 5 2 1 0 1 100	4.7	4.7	.01



What Students Do	D					First-	Yea	r Students						Ser	niors		
				Frequen	cy D	istributio	ns ^a	Statistical (Comparis	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Compari	sons ^b
				UT Knoxv	lle	Carnegie Cl	lass	UT Knoxville	Carnegi	e Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class
Item wording or description	Variable name ^c	Values ^d	Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
16. Of the time you spend p	reparing for	class i	n a typical 7-day v	week, about h	ow m	uch is on ass	igned	reading?									
(Revi	reading vised for 2014.	1 2	Some	53 119	17 36	2,348 5,920	15 36				75 153	15 31	6,679	18 29			
ar N pa	nparison data re limited to NSSE 2014 articipating astitutions.)	3 4 5	About half Most Almost all Total	99 46 18 335	29 13 5 100	4,569 3,060 1,232 17,129	26 17 7 100	2.5	2.7	11	108 106 56 498	21 21 11 100	5,587 5,110 2,274 23,682	23 21 9 100	2.8	2.7	.06
tn (Continuous variable creat of tmprephrs based on rea								6.0	6.7 *	11					6.7	6.7	.00
	0; Most=.75; A								∇								
tmr	readinghrscol	1	0 hrs	2	1	83	1				2	0	106	0			
1	Collapsed version of	2	More than zero, up to 5 hrs	171	53	8,244	50				242	49	11,505	51			
	nreadinghrs ated by NSSE.)	3	More than 5, up to 10 hrs More than 10,	105	31	5,118	30				152	31	6,944	29			
		4	up to 15 hrs More than 15,	29	8	1,738	9				43	8	2,220	9			
		5	up to 20 hrs More than 20,	18	5	1,001 606	5 3				30 16	6	1,421 975	6 4			
		7	up to 25 hrs More than 25 hrs	3	1	247	1				10	2	380	2			
			Total	331	100	17,037	100				495	100	23,551	100			
18. How would you evaluate	e your entire	educa	tional experience	at this institu	tion?												
	evalexp	1	Poor	11	4	387	2				21	4	807	2			
		2	Fair	44	14	2,725	10				71	15		10			
		3	Good	167	48	13,418	48	3.1	3.3 **	*19	240	48	,	44	3.1	3.3 **	**25
		4	Excellent Total	113 335	34 100	11,263 27,793	40 100		▽		168 500	33 100	17,243 40,304	43 100		V	



What Studen	its Do					First-	Yea	r Students						Sen	niors		
				Frequen	cy D	istributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Compari	sons ^b
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	ie Class	UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegi	e Class
Item wording	Variable									Effect							Effect
or description	name ^c	Values	s ^d Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
19. If you could start	over again, would	ld you g	o to the <i>same instit</i>	<i>ution</i> you are	now	attending?											
	sameinst	1	Definitely no	10	3	681	3				34	7	1,431	4			
		2	Probably no	35	11	2,816	10				63	13	4,397	11			
		3	Probably yes	126	38	11,045	39	3.3	3.3	01	217	43	15,172	37	3.1	3.3 **	*24
		4	Definitely yes	164	49	13,265	48				189	37	19,318	48		∇	
			Total	335	100	27,807	100				503	100	40,318	100			

Appendix A

NSSE Items relating to

"What Institutions Do"



What Instiution	is Do					First-	Yea	r Students						Sen	iors		
				Frequency	/ Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequenc	y Di	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxville	•	Carnegie Cl	ass	UT Knoxville	Carnegi	e Class	UT Knoxvill	le	Carnegie Cla	ass	UT Knoxville	Carnegi	e Class
Item wording or description	Variable name ^c	Values d	Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
4. During the current sch		v much					70	Wean	weam	5120	count	70	count	70	Wean	Wiedn	3120
a. Memorizing course	memorize	1	Very little	13	3	1,090	3				30	5	3,558	8			
material	memorile	2	Some		26	7,617	24				192	32	13,433	30			
		3	Ouite a bit		42	14,012	43	3.0	3.0	02	235	40	17,289	38	2.8	2.8	.02
		4	Very much	126	29	9,720	29				141	23	11,529	25			
			Total	422 1	100	32,439	100				598	100	45,809	100			
b. Applying facts,	HOapply	1	Very little	15	4	974	3				21	4	1,319	3			
theories, or methods to		2	Some	84	20	6,735	21				114	19	8,231	18			
practical problems or		3	Quite a bit	183	43	14,272	44	3.1	3.0	.01	241	41	19,292	42	3.1	3.1	03
new situations		4	Very much	135	33	10,321	32				219	36	16,784	37			
			Total	417 1	100	32,302	100				595	100	45,626	100			
c. Analyzing an idea,	HOanalyze	1	Very little	20	5	1,171	4				28	5	1,829	4			
experience, or line of		2	Some	85	21	7,611	24				128	21	9,355	21			
reasoning in depth by examining its parts		3	Quite a bit	191	44	13,749	43	3.0	3.0	.00	231	39	18,118	40	3.0	3.1	02
examining its parts		4	Very much	121	29	9,652	30				208	35	16,179	35			
			Total	417 1	100	32,183	100				595	100	45,481	100			
d. Evaluating a point of	HOevaluate	1	Very little	20	6	1,759	6				57	10	3,339	8			
view, decision, or information source		2	Some	111	28	9,025	29				157	27	12,234	28			
information source		3	Quite a bit	174	41	13,488	42	2.9	2.8	.04	215	36	17,251	37	2.8	2.8	04
		4	Very much	109	26	7,918	24				163	27	12,675	27			
			Total	414 1	100	32,190	100				592	100	45,499	100			
e. Forming a new idea or	HOform	1	Very little	22	6	1,768	6				39	7	2,671	6			
understanding from various pieces of		2	Some	95	24	9,040	29				155	26	11,676	26			
information		3	Quite a bit	183	44	13,253	41	2.9	2.8	.05	229	39	17,998	39	2.9	2.9	01
		4	Very much		25	8,048	24				169	28	13,042	28			
			Total	404 1	100	32,109	100				592	100	45,387	100			



What Instiution	s Do					First-	Yea	r Students					9	Sen	iors		
				Frequence	y Di	istributio	ns ^a	Statistical (Compari	sons ^b	Frequency	y Di	istributior	is a	Statistical (Compari	i sons ^b
				UT Knoxville	e	Carnegie C	lass	UT Knoxville	Carnegi	e Class	UT Knoxville	e	Carnegie Cla	SS	UT Knoxville	Carnegi	ie Class
	Variable	Values								Effect							Effect
Item wording or description	name ^c	d d	Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
5. During the current sch		vhat ext	, ,									,-					
a. Clearly explained	ETgoals	1	Very little	14	4	517	2				14	2	817	2			
course goals and	Ū	2	Some	67	17	5,752	18				100	17	7,569	17			
requirements		3	Quite a bit	200	48	15,245	47	3.1	3.1	06	264	45	20,700	45	3.1	3.2	03
		4	Very much	129	31	10,864	33				217	36	16,710	36			
			Total	410	100	32,378	100				595	100	45,796	100			
b. Taught course sessions	ETorganize	1	Very little	11	3	616	2				11	2	948	2			
in an organized way		2	Some	68	16	6,027	18				116	20	8,125	18			
		3	Quite a bit	209	52	15,646	48	3.1	3.1	01	267	45	21,518	47	3.1	3.1	03
		4	Very much	120	29	9,987	31				199	33	15,064	33			
			Total	408	100	32,276	100				593	100	45,655	100			
c. Used examples or	ETexample	1	Very little	15	4	762	3				18	3	1,187	3			
illustrations to explain		2	Some	87	22	6,512	20				97	17	8,176	18			
difficult points		3	Quite a bit	164	39	14,016	43	3.1	3.1	04	257	44	19,149	42	3.1	3.1	01
		4	Very much	141	35	10,887	34				219	36	17,048	37			
			Total	407	100	32,177	100				591	100	45,560	100			
d. Provided feedback on	ETdraftfb	1	Very little	32	8	3,276	11				79	14	6,009	14			
a draft or work in progress		2	Some	129	31	10,271	32				174	30	14,621	32			
progress		3	Quite a bit	132	32	11,337	35	2.8	2.7 **	.13	187	31	14,579	32	2.7	2.6	.05
		4	Very much	114	29	7,315	22		Δ		150	25	10,322	23			
			Total		100	32,199	100					100		100			
 Provided prompt and detailed feedback on 	ETfeedback	1	Very little	37	9	3,341	10				49	8	3,723	8			
tests or completed		2	Some	141	34	10,925	34	0.7			178	31	13,926	31			
assignments		3	Quite a bit	141	36	11,714	37	2.7	2.6	.04	225	39	17,290	38	2.8	2.8	01
		4	Very much	82	21	6,064	19				135	22	10,439	23			
			Total	401	100	32,044	100				587	100	45,378	100			



What Instiuti	ons Do					First-	Yea	r Students						Sen	niors		
				Frequen	cy D	istributio	ns ^a	Statistical (Comparis	ons ^b	Frequen	cy D	istributio	ns ^a	Statistical (Comparis	sons ^b
				UT Knoxvi	lle	Carnegie Cl	ass	UT Knoxville	Carnegie	Class	UT Knoxvi	le	Carnegie C	ass	UT Knoxville	Carnegie	e Class
the second is a	Variable	Values								Effect							Effect
Item wording or description	name ^c	d	Response options	Count	%	Count	%	Mean	Mean	size ^e	Count	%	Count	%	Mean	Mean	size ^e
7. During the current	school year, about	t how	many papers, rep	orts, or other	writii	ng tasks of th	ne follo	wing length have	vou been a	ssigned? (Inc	lude those not	vet co	ompleted.)				
a. Up to 5 pages	wrshortnum	0	None	22	6	1,488	5	0 0		ð (28	5	2,838	7			
	(Recoded version	1.5	1-2	77	21	6,076	21				99	19	8,559	20			
	of wrshort	4	3-5	127	35	9,888	33				126	24	11,464	27			
	created by NSSE.	8	6-10	96	25	7,132	24	5.9	6.4	08	135	25	8,921	21	8.0	7.2 **	.12
	Values are	13	11-15	26	7	2,802	9				65	12	4,547	11		Δ	
	estimated number of papers, reports,	18	16-20	10	2	1,172	4				36	7	2,465	6			
	etc.)	23	More than 20	14	4	1,184	4				48	9	3,228	7			
			Total	372	100	29,742	100				537	100	42,022	100			
b. Between 6 and 10	wrmednum	0	None	152	41	9,080	32				128	24	9,844	24			
pages	(Recoded version	1.5	1-2	141	40	12,352	42				192	37	15,175	37			
	of wrmed created	4	3-5	48	13	5,371	18				125	24	10,076	24			
	by NSSE. Values	8	6-10	14	4	1,621	5	1.7	2.1 **	15	57	11	4,185	10	3.1	3.1	.01
	are estimated number of papers,	13	11-15	3	1	356	1		∇		15	3	1,209	3			
	reports, etc.)	18	16-20	2	0	118	0				5	1	459	1			
	1 / /	23	More than 20	1	0	106	0				6	1	354	1			
			Total	361	100	29,004	100				528	100	41,302	100			
c. 11 pages or more	wrlongnum	0	None	295	85	21,308	77				223	43	18,550	46			
	(Recoded version	1.5	1-2	43	12	4,982	17				211	40	14,776	36			
	of wrlong created	4	3-5	9	2	842	3				57	11	4,536	11			
	by NSSE. Values	8	6-10	4	1	441	2	.4	.8 ***	17	14	3	1,498	4	1.8	1.8	.00
	are estimated number of papers,	13	11-15	0	0	194	1		∇		8	2	583	1			
	reports, etc.)	18	16-20	0	0	103	0				1	0	263	1			
	1 / /	23	More than 20	0	0	120	0				6	1	360	1			
			Total	351	100	27,990	100				520	100	40,566	100			
Estimated number of assigned pages of student writing.	wrpages (Continuous variable NSSE from wrshort, Values are estimated writing.)	, wrme	d, and wrlong.					35.5	45.7 *** ▼	18					74.9	71.3	.05



What Instiution	ns Do					First-	Yea	r <mark>Student</mark> s						Sen	niors		
				Frequen	:y Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxvi	le	Carnegie Cl	ass	UT Knoxville	Carnegi	e Class	UT Knoxvi	lle	Carnegie Cl	ass	UT Knoxville	Carnegio	e Class
Item wording or description	Variable name ^c	Values d	Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
10. During the current s		what ex							mean	5,20	count	,,,	ooune	,,,	mean	mean	5,20
100 Daring the current s	challenge	1	Not at all	2	1	110 10 Jour	0				5	1	220	1			
	U	2		3	1	287	1				6	1	593	2			
		3		10	2	876	3				18	3	1,394	3			
		4		39	11	2,925	10	5.5	5.5	.01	50	9	4,152	10	5.5	5.5	01
		5		113	30	9,514	32				178	33	13,130	31			
		6		122	33	10,014	34				165	31	13,742	32			
		7	Very much	81	21	6,199	20				118	22	9,584	22			
			Total	370	100	29,925	100				540	100	42,815	100			
12. About how many of	vour courses	at this iı	stitution have inc	luded a comm	unity	based proje	ect (sei	vice-learning)?									
	servcourse	1	None	217	60	16,737	55	8/1			245	47	20,124	48			
		2	Some	123	33	11,361	40				253	46	19,510	45			
		3	Most	23	6	1,206	4	1.5	1.5	04	30	5	2,567	6	1.6	1.6	.04
		4	All	2	1	213	1				8	1	364	1			
			Total	365	100	29,517	100				536	100	42,565	100			
14. How much does you	r institution e	mphasiz	e the following?														
a. Spending significant	empstudy	1	Very little	5	2	382	2				12	2	779	2			
amounts of time		2	Some	57	18	3,785	14				85	16	6,526	16			
studying and on		3	Quite a bit	146	43	12,594	46	3.1	3.2	11	247	49	17,734	44	3.1	3.2	09
academic work		4	Very much	131	37	11,259	39				169	33	15,568	38			
			Total	339	100	28,020	100				513	100	40,607	100			
b. Providing support to	SEacademic	1	Very little	14	5	797	3				41	8	2,021	5			
help students succeed		2	Some	61	19	5,264	19				142	29	10,065	25			
academically		3	Quite a bit	135	41	11,804	42	3.1	3.1	03	224	43	17,334	43	2.8	2.9 ***	*19
		4	Very much	128	36	10,012	35				106	20	10,959	27		∇	
			Total	338	100	27,877	100				513	100	40,379	100			



What Instiution	is Do					First-	Yea	r Students					S	en	iors		
				Frequenc	:y Di	stributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istribution	sa	Statistical (Comparis	ons ^b
				UT Knoxvil	le	Carnegie C	lass	UT Knoxville	Carneg	e Class	UT Knoxvi	lle	Carnegie Clas	s	UT Knoxville	Carnegie	Class
Item wording	Variable	Values d		Grant		C	0/			Effect	Grant	0(Grand				Effect
or description c. Using learning support	name ^c SElearnsup	1	Response options Very little	Count 19	% 6	Count 1,288	% 5	Mean	Mean	size ^e	Count 46	% 9	Count 3,499	% 9	Mean	Mean	size ^e
services (tutoring	SElearnsup	2	Some	55	17	4,795	17				180	35	10,872	27			
services, writing		3	Ouite a bit	123	36	10,794	39	3.1	3.1	01	188	36		38	2.7	2.8 ***	17
center, etc.)		4	Very much	142	40	10,996	39		5.1	01	102	20	10,654	26	2.,	▼	17
		·	Total	339	100	27,873	100				516	100		100		•	
d. Encouraging contact	SEdiverse	1		32	11	2,991	11				81	16		17			
among students from		2	Some	93	27	8,148	30				190	37	13,432	33			
different backgrounds (social, racial/ethnic,		3	Quite a bit	116	34	9,524	34	2.8	2.7	.07	151	29	11,979	30	2.5	2.5	05
religious, etc.)		4	Very much	97	28	7,268	25	2.0	2.1	.07	93	18	8,292	20	4.0	2.5	05
			Total	338	100	27,931	100				515	100	40,468	100			
e. Providing	SEsocial	1	Very little	12	4	1,089	4				30	6	2,687	7			
opportunities to be		2	Some	68	21	5,473	20				136	27	9,550	24			
involved socially		3	Quite a bit	129	38	11,027	40	3.1	3.1	01	202	39	15,877	39	2.9	2.9	05
		4	Very much	130	37	10,301	36				145	28	12,362	30			
			Total	339	100	27,890	100				513	100	40,476	100			
f. Providing support for	SEwellness	1	Very little	20	7	1,205	4				68	13	3,328	8			
your overall well-being		2	Some	89	27	5,296	19				143	28	9,404	23			
(recreation, health		3	Quite a bit	121	37	10,936	40	2.9	3.1 **	*23	189	37	15,341	38	2.7	2.9 ***	25
care, counseling, etc.)		4	Very much	108	29	10,333	37		∇		112	22	12,173	30		∇	
			Total	338	100	27,770	100				512	100	40,246	100			
g. Helping you manage	SEnonacad	1	Very little	90	27	5,238	20				217	43	13,364	33			
your non-academic		2	Some	117	35	10,367	38				182	35	14,655	37			
responsibilities (work, family, etc.)		3	Quite a bit	80	23	7,962	28	2.3	2.4 *	13	80	16	8,162	20	1.9	2.1 ***	22
falliny, etc.)		4	Very much	51	15	4,166	14		∇		31	6	4,027	10		∇	
			Total	338	100	27,733	100				510	100	40,208	100			



What Instiution	ns Do					First-	Yea	r Students						Sen	iors		
				Frequenc	y Di	istributio	ns ^a	Statistical (Compari	sons ^b	Frequenc	y D	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxvill	e	Carnegie C	lass	UT Knoxville	Carnegi	e Class	UT Knoxvil	е	Carnegie Cl	ass	UT Knoxville	Carnegi	e Class
Item wording	Variable	Values d		Grant	0/	Genet	04	Maria		Effect	C t	0/	Grant	<i></i>		Maria	Effect
or description h. Attending campus	name ^c SEactivities	1	Response options Very little	Count 12	% 4	Count 1,349	% 5	Mean	Mean	size ^e	Count 44	% 9	Count 3,525	% 9	Mean	Mean	size ^e
activities and events		2	Some	67	20	6,115	22				120	24	10,628	26			
(performing arts, athletic events, etc.)		3	Quite a bit	134	39	11,076	40	3.1	3.0	.09	189	37	15,013	37	2.9	2.8	.05
attrictic events, etc.)		4	Very much	126	37	9,152	33				155	30	10,988	28			
			Total	339	100	27,692	100				508	100	40,154	100			
i. Attending events that	SEevents	1	Very little	41	13	3,195	12				81	16	6,292	16			
address important		2	Some	118	36	9,507	35				198	39	14,857	37			
social, economic, or political issues		3	Quite a bit	113	34	9,475	35	2.6	2.6	06	165	33	12,561	31	2.4	2.5	07
political induo		4	Very much	62	17	5,441	19				63	12	6,348	16			
			Total	334	100	27,618	100				507	100	40,058	100			

Appendix A

NSSE Items relating to

"What Students and the Institution Do"



What Studens a	and Instiut	ions [Do			First-	Yeaı	^r Students						Sen	iors		
				Frequen	cy D	istributio	ns ^a	Statistical	Comparis	sons ^b	Frequenc	y D	istributio	ns ^a	Statistical (Comparis	ons ^b
				UT Knoxvi	le	Carnegie C	lass	UT Knoxville	Carnegie	e Class	UT Knoxvill	e	Carnegie Cl	ass	UT Knoxville	Carnegie	Class
Item wording or description	Variable name ^c	Values d	Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
. During the current sc	hool year, abo	out how	often have you do	one the followi	ıg?												
a. Talked about career	SFcareer	1	Never	79	20	7,388	23				85	14	8,625	19			
plans with a faculty member		2	Sometimes	195	46	15,396	47				246	41	19,374	42			
		3	Often	98	22	6,724	21	2.3	2.2 *	.11	160	26	10,773	23	2.5	2.3 ***	.14
		4	Very often	52	12	3,091	9		Δ		111	18	7,253	15		Δ	
			Total	424	100	32,599	100				602	100	46,025	100			
b. Worked with a faculty	SFotherwork	1	Never	216	51	17,183	53				250	42	20,386	45			
member on activities other than coursework		2	Sometimes	122	30	9,657	30				167	28	13,416	29			
(committees, student		3	Often	52	12	3,838	12	1.8	1.7	.07	106	17	6,944	15	2.0	1.9 *	.09
groups, etc.)		4	Very often	32	7	1,812	6				77	13	5,121	11		Δ	
			Total	422	100	32,490	100				600	100	45,867	100			
c. Discussed course	SFdiscuss	1	Never	130	31	10,723	33				123	21	12,221	26			
topics, ideas, or concepts with a faculty		2	Sometimes	178	41	14,265	44				264	44	19,573	43			
member outside of class		3	Often	73	18	5,342	17	2.0	2.0	.10	146	24	9,069	20	2.3	2.1 **	.12
class		4	Very often	38	9	2,090	6				65	11	4,960	11		Δ	
			Total	419	100	32,420	100				598	100	45,823	100			
d. Discussed your	SFperform	1	Never	94	23	9,086	28				126	21	12,027	27			
academic performance with a faculty member		2	Sometimes	207	50	15,506	48				301	50	20,867	46			
-		3	Often	73	17	5,540	17	2.1	2.0 **	.14	124	21	8,372	18	2.2	2.1	.05
		4	Very often	43	10	2,174	7		Δ		49	8	4,378	9			
			Total	417	100	32,306	100				600	100	45,644	100			



What Studens	s and Instiu	tions Do			First-	Yea	r Students						Sen	niors		
			Frequence	cy Di	istributio	ns ^a	Statistical (Compari	sons ^b	Frequency) Di	stributio	ns ^a	Statistical (Compari	sons ^b
			UT Knoxvil	lle	Carnegie Cl	lass	UT Knoxville	Carnegi	e Class	UT Knoxville	!	Carnegie Cla	ass	UT Knoxville	Carnegi	e Class
Item wording or description	Variable name ^c	Values ^d Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
-		actions with the following														
a. Students	QIstudent	1 Poor	7	2	370	1				6	1	465	1			
		2	8	3	479	2				7	1	655	2			
		3	18	5	1,173	4				25	5	1,530	4			
		4	45 78	12 20	2,760 6,864	9				46 140	8 26	3,670 9,388	9 22			
		6	102	30	9,441	23 31	5.5	5.6	10		31	9,588 13,647	32	5.6	5.7	08
		7 Excellent	107	28	8,724	29				144	26	13,203	31			
		— Not applicable	1	0	99	0				5	1	281	1			
		Total	366	100	29,910	100				541	100	42,839	100			
b. Academic advisors	QIadvisor	1 Poor	7	2	1,080	4				33	6	2,515	6			
		2	15	4	1,611	5				30	6	2,887	7			
		3	29	8	2,567	8				52	10	3,823	9			
		4	44	12	4,353	14				69	13	6,015	14			
		5	64	17	6,322	21	5.4	5.1 **	* .18	91	17	8,040	19	5.1	5.0	.06
		6	97	27	6,462	22		Δ		92	17	8,787	21			
		7 Excellent	107	29	6,749	23				169	31	10,186	24			
		 Not applicable 	2	1	708	2				5	1	519	1			
		Total	365	100	29,852	100				541	100	42,772	100			



What Studens	and Instiut	ions Do		First-Yea	r Students			Sen	niors	
			Frequency [Distributions ^a	Statistical	Comparisons ^b	Frequency [Distributions ^a	Statistical	Comparisons ^b
			UT Knoxville	Carnegie Class	UT Knoxville	Carnegie Class	UT Knoxville	Carnegie Class	UT Knoxville	Carnegie Class
Item wording or description c. Faculty	Variable name ^c QIfaculty	Values ^d Response option 1 Poor	5 Count %		Mean	Effect Mean size ^e	Count %	Count % 646 1	Mean	Effect Mean size ^e
c. racuty	Quacuity	2 3	13 3 35 10	3 1,054 4			16 3 26 5	1,078 3		
		4 5 6	54 15 91 25 97 27	8,035 27	5.1	5.1 .01	67 12 139 27 154 28	10,795 25	5.4	5.401
		7 Excellent — Not applicable	65 18 3 1				122 23 5 1			
d. Student services staff	OIstaff	Total 1 Poor	362 100	· · · · · · · · · · · · · · · · · · ·			536 100	· · · · · · · · · · · · · · · · · · ·		
(career services, student activities, housing, etc.)	Qistan	2 3	15 2 27 5	1,357 5 2,277 7			35 7 48 9	2,216 5 3,334 8		
		4 5 6	63 17 67 18 84 23	6,763 23	5.0	5.0 .05	81 15 93 17 107 20	8,733 20	4.7	4.809
		7 Excellent — Not applicable Total	72 20 21 7 363 100	4,689 16 2,306 8 29,762 100			75 14 66 12 536 100	6,083 14		



What Studens a	nd Instiut	ions D	o			First-Y	'eai	r Students						Sen	iors		
				Frequence	:y D	istribution	าร ^a	Statistical (Compari	sons ^b	Frequenc	y D	istributio	ns ^a	Statistical (Compari	sons ^b
				UT Knoxvil	le	Carnegie Cla	ISS	UT Knoxville	Carnegi	e Class	UT Knoxvil	e	Carnegie Cl	ass	UT Knoxville	Carnegie	e Class
Item wording or description e. Other administrative staff and offices (registrar, financial aid, etc.)	Variable name ^c Qladmin	Values d 1 2 3 4 5 6 7 	Response options Poor Excellent Not applicable Total	Count 15 25 41 49 81 78 49 25 363	% 5 6 11 12 22 22 22 14 7 100	Count 1,464 1,765 2,652 4,885 6,364 5,757 3,782 3,081 29,750	% 5 9 16 21 20 13 10	Mean 4.8	Mean 4.7	Effect size ^e .02	Count 47 41 63 102 120 83 63 21 540	% 9 8 12 19 22 16 11 4	Count 2,521 2,751 4,080 7,184 9,318 8,272 5,611 2,955 42,692	% 6 9 17 22 19 13 7 100	Mean 4.4	Mean 4.7 *** ▽	Effect size ^e *18
17. How much has your of a. Writing clearly and effectively	e xperience at pgwrite	this inst 1 2 3 4		ed to your kno 38 101 114 80 333	wledg 12 30 34 23 100	2,880 7,873 10,752 6,257	perso 11 29 38 22 100	onal development	in the follo 2.7	wing areas?	39 131 194 138 502	8 27 38 27 100	2,944 9,469 14,713 13,096 40,222	7 24 36 32 100	2.8	2.9 * ⊽	09
b. Speaking clearly and effectively	pgspeak	1 2 3 4	Very little Some Quite a bit Very much Total	39 108 119 64 330	13 33 35 19 100	4,298 9,330 9,225 4,821 27,674	16 34 33 17 100	2.6	2.5	.10	46 142 182 127 497	10 29 36 25 100	3,760 10,187 14,330 11,823 40,100	10 26 36 29 100	2.8	2.8	08



What Studens a	nd Instiu	Do			First-	Yeai	r Students						Sen	iors			
				Frequen	cy D	istributio	ns ^a	Statistical (Compari	sons ^b	Frequen	cy D	istributio	ns ^a	Statistical	Comparis	ons ^b
				UT Knoxvi	lle	Carnegie C	ass	UT Knoxville	Carnegi	e Class	UT Knoxvi	le	Carnegie Cl	ass	UT Knoxville	Carnegie	Class
Item wording or description	Variable name ^c	Values d	Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
c. Thinking critically and analytically	pgthink	1	Very little	14	4	987	4				21	4	974	2			
analytically		2	Some	65	19	5,562	20				81	16	5,037	13			
		3	Quite a bit	146	43	11,879	42	3.0	3.1	01	175	35	14,457	36	3.2	3.3 **	16
		4	Very much	107	33	9,222	34				221	44	19,611	49		∇	
			Total	332	100	27,650	100				498	100	40,079	100			
d. Analyzing numerical	pganalyze	1	Very little	42	12	3,412	12				63	13	3,997	9			
and statistical information		2	Some	98	28	8,169	29				142	28	9,981	24			
		3	Quite a bit	119	37	9,789	36	2.7	2.7	.00	139	28	12,590	31	2.8	2.9 **	14
		4	Very much	72	22	6,293	23				154	32	13,497	35		∇	
			Total	331	100	27,663	100				498	100	40,065	100		·	
e. Acquiring job- or work-	pgwork	1	Very little	53	17	3,763	14				58	12	3,838	10			
related knowledge and skills		2	Some	124	37	8,969	32				123	25	9,711	24			
		3	Quite a bit	99	30	9,195	33	2.5	2.6 **	15	161	32	13,008	32	2.8	2.9	06
		4	Very much	55	16	5,725	20		∇		157	32	13,577	34			
			Total	331	100	27,652	100				499	100	40,134	100			
f. Working effectively	pgothers	1	Very little	28	9	2,092	8				42	9	2,272	6			
with others		2	Some	99	29	8,052	30				122	25	8,929	23			
		3	Quite a bit	133	41	10,838	39	2.7	2.8	05	174	35	14,738	37	2.9	3.0 **	13
		4	Very much	71	21	6,634	23				157	31	14,102	35		V	
			Total	331	100	27,616	100				495	100	40,041	100			



What Studens and Instiutions Do				First-Year Students							Seniors						
				Frequency Distributions ^a			Statistical Comparisons ^b			Frequency Distributions ^a				Statistical Comparisons ^b			
				UT Knoxvi	lle	Carnegie C	lass	UT Knoxville	Carnegie	e Class	UT Knoxvi	lle	Carnegie Cl	ass	UT Knoxville	Carnegie	Class
Item wording or description	Variable name ^c	Values d	Response options	Count	%	Count	%	Mean	Mean	Effect size ^e	Count	%	Count	%	Mean	Mean	Effect size ^e
g. Developing or clarifying a personal code of values and ethics	pgvalues	1	Very little	62	20	4,058	16				107	22	5,933	15			
		2	Some	104	31	8,347	30				156	31	11,128	28			
		3	Quite a bit	102	31	9,363	34	2.5	2.6 *	13	115	23	12,323	30	2.5	2.7 ***	19
		4	Very much	63	18	5,860	20		∇		120	24	10,730	26		∇	
			Total	331	100	27,628	100		•		498	100	40,114	100			
h. Understanding people of other backgrounds (economic, racial/ethnic, political, religious, nationality, etc.)	pgdiverse	1	Very little	36	12	3,185	12				72	15	4,805	12			
		2	Some	124	38	8,321	30				182	37	11,440	29			
		3	Quite a bit	99	29	9,695	35	2.6	2.7	11	136	27	12,740	32	2.5	2.7 ***	20
		4	Very much	72	21	6,457	23				107	21	11,112	27		∇	
			Total	331	100	27,658	100				497	100	40,097	100			
i. Solving complex real- world problems	pgprobsolve	1	Very little	46	14	3,462	13				70	14	3,939	10			
		2	Some	115	33	9,179	33				158	32	11,073	28			
		3	Quite a bit	106	33	9,567	34	2.6	2.6	03	150	30	13,740	34	2.6	2.8 ***	18
		4	Very much	64	20	5,419	20				119	24	11,337	29		∇	
			Total	331	100	27,627	100				497	100	40,089	100			
j. Being an informed and active citizen	pgcitizen	1	Very little	52	16	3,607	13				91	19	5,607	15			
		2	Some	110	34	9,238	33				176	36	12,342	31			
		3	Quite a bit	110	33	9,385	34	2.5	2.6	09	136	27	12,682	31	2.5	2.6 ***	17
		4	Very much	56	17	5,286	19				94	19	9,278	23		∇	
			Total	328	100	27,516	100				497	100	39,909	100			